



RAAKCET/PR/2024-25/06

Date: 12-02-2025

STUDENT GRIEVANCE REDRESSAL COMMITTEE

In accordance with the **University Grants Commission (UGC) (Redress of Grievances of Students) Regulations, 2019**, and to ensure a transparent, fair, and responsive mechanism for addressing grievances, RAAK College of Engineering and Technology has constituted the **Students' Grievance Redressal Committee (SGRC)**.

The SGRC is established to address and resolve complaints and concerns raised by students in a timely and effective manner, ensuring a positive and productive campus environment.

S.No	Name	Designation	Position	Contact No.	E-mail
1	Dr.A.Ravichandran	Principal	Chairman	9786655848	ravichandranprof@yahoo.com
2	Dr.N.Sowri Raja Pillai	Professor & Head, IT	Convener	8270665752	sowrirajacse@gmail.com
3	Mr.D.Tamilselvan.	Associate Professor & Head, CSE	Member	9894265668	tamilselvan21cse@gmail.com
4	Mr.S.Ramachandran	Associate Professor & Head, S&H	Member	9790171467	sramchandran2maths@gmail.com
5	Mr.A.S.Vijayanathan	Associate Professor & Head, Mechanical	Member	9486522525	vijayanathanjeevan@gmail.com
6	Dr.A.Sudhanraj	Associate Professor & Head, MBA	Member	9080771589	sudhanrajrock@gmail.com
7	Mr.R.Goutham II – Year IT	Rep. of Students	Special Invitee	9092910028	goutham20092005@gmail.com
8	Mr.G.Mathivanan II – Year MEC	Rep. of Students	Special Invitee	8610459324	mathivanangurumoorthi@gmail.com
9	Mr.G.Arun Gunalan,	Founder, Carrer and Life Coach Mental Hygiene, Puducherry	Ombudsman	9585558274	davidspebbles@gmail.com

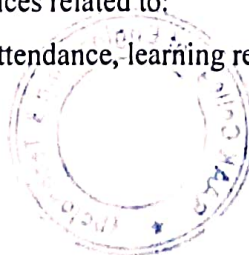
Objectives of the SGRC:

- To provide an accessible platform for students to voice their grievances.
- To investigate and address issues in a fair and transparent manner.
- To recommend measures to prevent similar grievances in the future.

Scope of Grievances:

Students may approach the SGRC for grievances related to:

1. Academic matters (e.g., assessment, attendance, learning resources).





2. Financial matters (e.g., scholarships, fee-related issues).
3. Administrative issues (e.g., infrastructure, amenities).
4. Harassment or discrimination of any kind.
5. Other concerns affecting students' rights and well-being.

Reporting Mechanism:

Students are encouraged to submit their grievances in writing or via email to the SGRC at sgrc_raakengg@gmail.com the complaint must include the student's full name, course, contact information, and a detailed description of the issue.

All grievances will be reviewed promptly, and appropriate actions will be taken in compliance with institutional policies and UGC guidelines.

Awareness Initiatives:

The SGRC will organize awareness programs to inform students about their rights and the grievance redressal process. Notices about these events will be shared through the college website, notice boards, and emails.

Contact Information:

For any queries or assistance, students can contact:

Dr.A.Ravichandran

Principal


RAAK COLLEGE OF ENGINEERING AND TECHNOLOGY

Puducherry- 605110

Email: ravichandranprof@yahoo.com, sgrc_raakengg@gmail.com

Mobile: 978665584

We are committed to fostering an inclusive and supportive environment for our students. Your active participation and feedback are valuable in strengthening this initiative.


Dr. A. RAVICHANDRAN, M.E., Ph.D., M.I.S.T.E.
DIRECTOR
RAAK COLLEGE OF ENGINEERING & TECHNOLOGY
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Copy to:

1. All Deans for information
2. HoD's - S&H/CSE/IT/ECE/EEE/MECH/AI&DS/MBA for information and circulate among staff members and students
3. AO/T&P/Exam cell
4. Principal file
5. IQAC

